



Protecting homes and businesses since 1929!

## PREPARING FOR YOUR FLEA SERVICE

In order for our company to provide a thorough Flea treatment, we ask that you invest some time in making some simple preparations prior to the arrival of your service technician. The following recommendations are minimal but crucial to the success of this program. We want your service to be a success and we will do our best to provide a thorough and professional service but the degree of success achieved is largely dependent on the thoroughness of your preparation. If any additional preparation is needed above and beyond the items on this list, we will inform you at the time of inspection. We thank you for your cooperation.

## INSTRUCTIONS FOR SUCCESSFUL PREPARATION

- Be prepared to leave your home during treatment. You may return when the carpets are thoroughly dry to the touch. This process can take anywhere from 3 to 5 hours.
- To speed up the drying of our applied materials, we suggest the following:
  - During colder months, we recommend turning the heat up to 72 degrees.
  - During warmer months, we suggest turning off the A/C and opening windows for ventilation.
- Wash all pet bedding in hot water and dry on the hot dryer setting or discard.
- Wash all sheets, blankets, pillow cases, mattress covers, etc. in warm to hot water and dry on the hot dryer setting. Do not replace these items until our service has been completed.
- Thoroughly vacuum all carpeting, including closet floors, and damp mop wood and tile floors.
- Thoroughly vacuum all furniture (back, sides, and cushions included). Pay particular attention to the seams and crevices under the cushions.
- Dispose of the vacuum cleaner bag or empty the canister by placing contents in a plastic bag, tying the bag to seal it, and placing the plastic bag in a trash container outside your home. Wash the canister in hot water prior to reusing the vacuum.
- If you have dogs and cats, please have them treated for fleas on the day of your service. If you plan to treat the animal yourself, it is essential that all label directions be followed and that you use only products specified for the animal on which the product is to be used. **THIS IS A CRUCIAL STEP.**
- Fish tanks need to be covered with wet towels or plastic sheets until our products have completed dried. Turn off power to any pump systems.
- Remove all caged pets (including birds, reptiles, hamsters, rabbits, etc.) before service is rendered.
- Pick up all toys and items that are on the floor, including closets and under furniture.
- Strip all bed linens and wash in hot water and dry on the hot dryer setting for 20 to 30 minutes. Do not remake the beds until after service is completed.
- Cover and store any open food products, dishes, or utensils before service is rendered.
- **IF THE YARD IS TO BE TREATED, OUR TECHNICIANS GREATLY APPRECIATE PET WASTE BEING PICKED UP, THE GRASS BEING MOWED, AND TOYS OR CLUTTER IN THE YARD BEING CLEARED AWAY.**

## AFTER YOUR SERVICE

- Remain out of the home until rugs/carpets have thoroughly dried.
- It is very important to continue vacuuming rugs and carpets daily for the next 14 days. Ordinary vacuums are not capable of removing our control materials but can easily pick up newly emerged adult fleas and fleas in other life stages. Remember to properly dispose of the vacuumed debris as described above after each vacuuming.
- Give our treatment time to work. The products used in this service have provided superior results; however, expect to see some flea activity for up to 21 days. If you maintain a daily vacuuming schedule, most, if not all, flea activity should be gone by this time. If you are still seeing considerable flea activity by day 21, the general reason is due to infrequent vacuuming. You **MUST** vacuum every day.

## RECOMMENDED VACUUM SCHEDULE

Vacuum every day for the first five (5) days following our service. It is important that you do a thorough job, which includes all carpeted areas including closets, wood and tile floors. Using a long upholstery attachment, vacuum along and into crevices where carpeting tucks under baseboards and under all furniture, and any upholstered furniture including creases under cushions. Upon finishing the first five (5) days using the scope above, continue to do a light, floor-only vacuuming on an every-other-day basis.

## CLUTTER REDUCTION

In order for our technicians to provide the best possible service, we ask that before and during service, you reduce the amount of clutter in your unit as much as possible. Clutter in your unit provides insects with safe places to hide that we are unable to inspect and cannot treat with pesticides. If the clutter in your unit is not reduced or eliminated before your scheduled service, additional services may be needed to eliminate any infestation. **If you fail to complete the following requests, it may be difficult or impossible to eliminate the problem.**

Clutter can be defined as any item that restricts movement in any room or excessive amounts of personal items that hinder the treatment of the unit. Some examples of clutter include, but are not limited to:

- ✓ **Excessive amounts of furniture**
- ✓ **Clothes strewn about the floor**
- ✓ **Random items placed around the perimeter of the room**
- ✓ **Overly packed closets**
- ✓ **Etc.**

As long as a cluttered situation exists, it prevents us from completing our standard bed bug treatment and, therefore, can extend the number of services it takes to eliminate insects from your unit. Although there is no easy, straightforward way to address clutter, please eliminate clutter by any means possible. These methods include cleaning, disposal of items in an outdoor trash receptacle, storage units, etc. Please be aware that if you store items in a storage unit, they need to be inspected for the presence of insects prior to removing them for storage and before they are brought back into your home. Some insects can live up to a year with no food or water; therefore, reintroducing any stored items to your home can cause a re-infestation to occur.



**A Cluttered Environment**



**An Uncluttered, Organized Environment**



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I, \_\_\_\_\_ **(Inspector)**, acknowledge that I have provided this Flea Preparation List to the customer and that I have addressed any and all questions and concerns the customer has pertaining to this list and/or our services, as well as notating any additional preparation not included on this list that needs to be completed before service can be rendered.

**Inspector Signature:** \_\_\_\_\_

I, \_\_\_\_\_ **(Customer)**, acknowledge that I have received this Flea Preparation List, have had any and all questions and concerns pertaining to this list and/or our services addressed by our technician/salesperson, and that I have prepared for the Flea service to the best of my ability.

**Customer Signature:** \_\_\_\_\_

I, \_\_\_\_\_ **(Technician)**, acknowledge that the customer has prepared for this Flea service to the best of his/her/their ability, and that my services can and will be performed to the best of my ability due to the preparedness of the customer.

**Technician Signature:** \_\_\_\_\_

*Technicians: Please hand this signed letter in with your timesheet once service is complete. If for any reason a signature cannot be obtained, please advise why in the space below.*