



The answer since 1860!

CLIENT PREPARATION SHEET FOR BED BUG SERVICES

In order for our company to provide the most effective bed bug service, we ask that you make a few simple preparations before we arrive. The following preparations are minimal, but they are crucial to the success of the program. If any additional cooperation is needed that is specific to your service, we will be sure to communicate that with you prior to treatment.

For the best results, follow the preparation instructions listed below. More time spent on proper preparation will be rewarded with faster and more effective treatment results.

These instructions apply to the initial treatment and the follow ups.

1. Remove all sheets, covers, dust ruffles, comforters, pillows and any other bedding from your mattress and box spring in all bedrooms. Wash all bed linens in the hottest water possible and then dry them on high heat for a minimum of **40 minutes**.
2. All clothes (on floors and hanging over chairs) should be picked up and washed per the instructions listed above. Place in a large sealable bag or tote until the treatment has been completed.
3. Birds or other caged pets (such as fish or reptiles) must be removed from the residence during the treatment. For fish tanks, the pump and filter must be turned off and the top of the aquarium must be sealed with a "saran" type of plastic.
4. Dogs and cats must leave with the occupant(s) for the entire four hour time limit.
5. De-clutter as much as you can. This will assist in removing potential bed bug harborage. Check items for signs of infestation. Cardboard is a favored harborage for bed bugs, therefore dispose of any unwanted packaging materials to remove these harborage sites from your residence.
6. Do not re-arrange furniture, other than moving items three feet away from the walls. It is not necessary to remove clean clothing items from drawers or cupboards, unless these items are clearly infested with visible bed bugs.
7. Keep beds pulled out from the wall until the bed bugs have been completely eradicated. All other furniture items can be returned to their original position after the treatment is complete.
8. Regarding cabin bed or beds with built-in storage: Remove all clothing items from these storage areas, launder and dry as specified in step #1. Items can then be replaced after the treatment is complete.
9. Vacuum baseboard to remove dust build-up. Remove the vacuum cleaner bag or contents of the waste canister after you finish and dispose of in the trash can or dumpster outside of your residence.
10. In order to give the treatment time to work, do not clean or remove the product barriers that have been applied. In most cases, barriers will have been applied in areas that are not normally accessed, but if an infestation was suspected behind baseboards or electrical outlets, for example, a 2" product barrier will have been applied on the wall above or around these installations. Under certain lighting conditions, these barriers may be visible. Leave these in place until you are certain that the infestation has been eradicated. The barrier will remain active for up to three months if left undisturbed, but can easily be removed with all-purpose cleaner and water or disposable disinfectant wipes.
11. Please allow 3-4 weeks after the treatment for it to be completely effective. Bed bugs may not leave their harborage for a number of days after the treatment and nymphs hatching from eggs will not be affected until they cross a product barrier. Which is why it's important to not clean that product off until the treatment is complete.
12. Allow **all three treatments to occur** before returning your washed clothing, towels and extra bedding to the infected room. Again, after washing and drying- clean clothes should be kept in a sealable bag or tote while the treatments are in progress.

REMEMBER: THE SUCCESS OF THIS SERVICE DEPENDS ON YOUR COOPERATION.

Customer Signature _____

Date _____